

Committee(s)	Dated:
IS Sub Committee – For decision	11 March 2015
Subject: ‘The Way We Work’ document and flier	Public
Report of: Graham Bell, Chief Information Officer	For Decision

NOT FOR PUBLICATION

Summary

As of 1 August 2013, The City of London agreed with Agilisys a managed service for the provision of its IT services. The organisation took a significant step in doing this and it has been a major change in how we provide IT to the City. To help departments understand these changes and how to access IT Services, two documents have been produced.

- Appendix 1 – ‘The Way We Work’ document for departments to understand how to access IT services, what is included within the Agilisys contract, performance management and arrangements for projects.
- Appendix 2: ‘The Way We Work’ flier for users to provide a quick guide to IT services.

Recommendation(s)

Members are asked to approve the attached documents.

Main Report

Appendices

- Appendix 1 – ‘The Way We Work’ Document
- Appendix 2 – ‘The Way We Work’ Flier

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